

Education Policies

Wine School @ Anglotime – Education Policies: WSET Training Programs

Cancellations and Refunds

Full payment (tuition fees and exam fees) must be made at time of booking - we do not accept provisional bookings and places will only be confirmed once payment is received and Administration Services have emailed a booking confirmation. Cancellations of confirmed places are accepted up to 16 working days prior to the start of the course. Timely cancellations will be refunded 80% of the course fee (minus any bank fees, plus the full cost of the study materials supplied). Transfers of a confirmed booking to either another course or applicant can be made up by mail to 10 working days at wineschool@anglotime.com before the course start date on payment of a €30.00 admin fee plus the cost of any additional study materials, which may be applicable.

If WSET courses are cancelled by the The Wine School @ Anglotime, the prospective student will be refunded the amount they have paid which corresponds to the cancelled courses, and any other obligation of the Institute is deemed exhausted. In case of combo courses, the amount of the refund is calculated based on the initial price of the list for the specific course, decreased by the corresponding discount of the package. The school has no other obligation towards the prospective student for any other additional costs related to the cancelled courses; indicatively we mention costs of transportation, accommodation, educational materials, etc. For the courses that are cancelled due to force majeure or the fault of third parties, we indicatively mention strikes, weather phenomena, pandemic incidents, protest marches, etc.

The Wine School @ Anglotime whenever possible will make sure to reschedule them within the same academic year, informing all participants. In cases where participants are unable to attend the new rescheduled date of the course, then the amount they paid for the seminar is refunded, reduced by a €30.00 administrative fee, plus the cost of any additional study materials, which may be applicable. Whenever it is not possible to reschedule the cancelled course, The Wine School @ Anglotime will refund the value of the specific course to the participants. The school has no other obligation towards the candidate participant for any other additional costs related to the cancelled courses; indicatively we mention costs of transportation, accommodation, educational materials, etc. The courses that do take place in spite of any special circumstances that may prevail on the specific day, indicatively mentioned reasons of force majeure or fault of third parties (see above), are considered well feasible. The absentees are not entitled to any return and / or additional compensation due to related expenses, as indicatively we mention expenses of transportation, accommodation, educational material etc.